A CROWDSTRIKE CASE STUDY WITH THE Y NSW

enablis





I would recommend Enablis because they listen and focus on delivering outcomes.

The team of security experts are a trusted partner that have supported the Y NSW to deliver to our business goals.

BACKGROUND

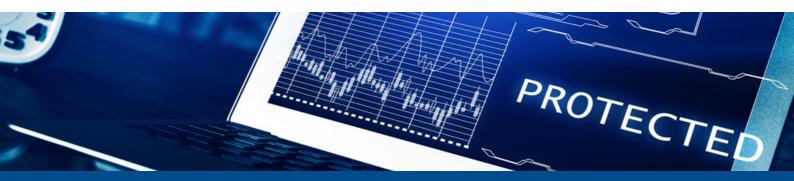
As part of the largest youth organisation in the world, the Y is passionate about nurturing potential and providing safe spaces where young people can grow, learn, move and thrive. The Y serves more than 40 communities across NSW and the ACT and has a workforce combined of an estimated 2000 individuals.

The Y provides services such as gymnastics, learn to swim, aquatics, camping, indoor sports, health and fitness, out of school hours care and youth and community programs. With more than 3 million individuals visiting their facilities and fitness and aquatic amenities annually - security is paramount for confidentiality, particularly when it comes to safeguarding the information related to these children and young people.

SUMMARY

As the General Manager Digital Innovation & Technology at the Y NSW, Andrew Parker has responsibility for strategic IT leadership, digital innovation & technology for the organisation across NSW. Andrew ensures that at the Y NSW, their infrastructure consists of up to date, modern systems, as security is vital when it comes to maintaining the data and information of visitors and members in compliance with current legislation.

As the Y NSW is constantly handling information related to children and young people alike, there are additional safeguards and legislative restrictions in place. They also consider the morale and ethical standpoint for the most robust security available for personal details.



CHALLENGES PRIOR TO IMPLEMENTING CROWDSTRIKE'S **SECURITY SOLUTION**

The Y NSW technology team were finding it difficult to manage the legacy antivirus solution due to resourcing restraints, and was in need of a simpler, modern and effective threat protection solution.

Prior to implementing the CrowdStrike solution, it was overwhelming for the relatively small team to defend against todays modern threats and stay up-to-date on the different security systems, due to the volume of work they were dealing with, and not to mention the added element of time sensitivity.

At the Y NSW, the team found that the existing legacy antivirus solutions were unable to provide the level of visibility they were after, with a lack of user ease despite their need for modern threat protection. One of the main challenges the team encountered was to try and replace the existing threat protection with a system that was similar in cost during the height of an unprecedented pandemic and business downturn,

Upon investigation the team discovered that CrowdStrike and Enablis were able to provide a solution to meet their requirements, that is, a dashboard providing complete visibility across all endpoints.

The Y NSW had three key business objectives when considering the implementation of the CrowdStrike solution:

- To implement a premier endpoint protection solution.
- To provide all stakeholders with peace of mind.
- To manage risk in a cost-effective way.

PAIN POINTS & THE SECURITY SOLUTION

The Pain Points

- Finding a cost-effective solution that met the security requirements for the organisation.
- Ensuring the best solution on the market to implement.
- Replacing the existing security solution with a premier option.

CrowdStrike & Enablis's Endpoint Solution

After deciding to replace their existing system at the Y NSW, the team decided to opt for CrowdStrike's Falcon Prevent, a Next Generation antivirus, alongside Falcon Insight for endpoint detection and response.

Upon implementing the new systems to the organisation, the IT team at the Y NSW found that it was less time consuming to manage the solution and deployment, as a result of an easy and seamless process providing them with the confidence of having a well protected endpoint system. As an extra bonus, the deployment had a very low impact for end users.

THE THREE MAIN BENEFITS

The Y NSW now enjoy these key benefits:

- 1. Having great visibility of endpoint protection.
- 2. Saving time with easy ongoing maintenance.
- 3. Experiencing a seamless rollout of the new solution with no negative impacts on their end users.



WORKING WITH ENABLIS

- Enablis were able to provide the Y NSW with an endpoint protection and email security solution that met the requirements of the organisation.
- Enablis were able to provide and design a new SDWAN network for the Y NSW.
- Enablis provided the Y NSW with a more secure and agile network with increased security and capacity.



The MPLS network provided by one of the larger carriers was replaced by Enablis with a more secure and agile network with increased capacity.

Enablis worked with the Y NSW to provide the endpoint protection and email security solution across the organisation.